

Westchester Institute for Human Development Cedarwood Hall, Valhalla, NY 10595 (914) 493-8150 • wihd.org

## How to Login to and Use the Patient Portal

Website address: https://emr.wihd.org/PatientPortal/CurePatientHome.aspx?wihd

Once you log in to the Patient Portal, you will be able to:

- Update your profile and contact information.
- View provider notes.
- View lab results.
- View immunization chart.
- View Patient Education Material shared by the care team.
- Exchange secure messages with our care team.
- Review personal health information

The first screen that you will see when you open the Patient Portal is the Clinical Overview which includes current medications and allergy information.

There are 5 menu icons on the top left corner of the Patient Portal:

## 🏫 사 🛗 🧟 🔅 Portal User-

- 1st Icon is called Home and it is the place where you can update demographics and contact information
- 2nd Icon will send you to the Clinical Menu where provider notes and lab results are located
- 3rd Icon will show all the future and past appointments
- 4th Icon will allow you to send a non-urgent message to our physicians and clinical staff
- 5th Icon will allow you to control what notifications you would like to receive by email. You can also change your password

The WIHD Adult Health providers send notes and laboratory results to the Patient Portal upon request at the time of the appointment.

If you would like to view past clinical notes in the patient portal, please contact the Medical Records Department.

Website: https://www.wihd.org/patient-client-info/medical-records/ Email: <u>medicalrecords@wihd.org</u> Phone: 914-493-8651 Fax: 914-493-8755

**Please note:** The Patient Portal should not be used for medical emergencies. If there is an urgent medical emergency dial 911.